



SCHLARAFFIA®

Perfekter Schlaf. Neu erfunden.

QUALITY CERTIFICATE

FOR SCHLARAFFIA
BOX SPRING AND
UPHOLSTERED BEDS

www.schlaraffia.de

IMPORTANT DOCUMENT

Read carefully before use and keep for future reference

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1. INTRODUCTION

Congratulations on the purchase of your Schlaraffia bed. Your bed offers a high level of comfort, whether it is a fixed model or one with motorized adjustment. This document contains the operating instructions, as well as important information and the warranty and guarantee terms. **As the user, you are required to read these carefully before using your bed. Please keep this manual together with the delivery receipt and the invoice so that you can claim your warranty or guarantee if necessary.** If you have any questions regarding the functions of the box spring bed, please contact your Schlaraffia dealer.

2. SAFETY INSTRUCTIONS AND GENERAL INFORMATION

All Schlaraaffia beds are manufactured to provide the highest level of comfort and ease of use. During the design process, great emphasis is placed on ease of handling and operation. We want you to enjoy your bed to the fullest, and this document provides comprehensive information about the product's features and characteristics typical of this type of furniture.

2.1 NOTE ON LEGAL BINDING EFFECT

No legal obligation can be derived from the information in this user manual; each case must be assessed individually.

2.1.1 INTENDED USE

The box spring bed is intended exclusively for domestic use as a base for mattress toppers.



Caution: The following uses are therefore prohibited and will void all warranty and guarantee claims

- Use in wet or damp areas (e.g., sauna)
- Use outdoors (garden, patio, etc.)
- Use as a medical device
- Use in rooms with explosive atmospheres or other harmful gases
- Use as a load-lifting device in any form



2.2 SAFETY SYMBOLS USED

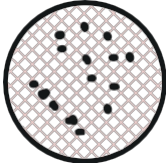
The following safety symbols and warning signs are used in this operating manual

Symbol	Signal word	Meaning
	Danger	Indicates a risk to life if not observed.
	Warning	Indicates a potential risk of serious injury or death if not observed.
	Caution	Indicates a risk of hand injury if not followed.
	Caution	Warning of a potential risk of pinching.
	Warning	Warning of hazards caused by electric current.
	Important	This section provides important information regarding the function or use of the product.
	Info / Tip	General information or specific tips.

2.3 DISCLAIMER

The manufacturer is not liable for damage resulting from improper use, failure to follow the operating instructions, or modifications — particularly to safety-related components. Careful adherence to the instructions in the operating manual ensures user safety during assembly and use of the product. The user is liable for damage resulting from improper use and failure to follow the operating instructions. Modifications to safety-related components are strictly prohibited. The use of replacement and wear parts from third-party manufacturers can lead to hazards. Only original parts or parts approved by the manufacturer may be used. The manufacturer assumes no liability for damage resulting from the use of replacement and wear parts not approved by the manufacturer.

Special Note: The following safety and warning instructions must be observed, especially in households with children.

General Instructions for Use	
	Jeans With light-colored fabrics, visible color transfer may occur due to abrasion from non-colorfast textiles (e.g., jeans). Also exercise caution with belts, keys in back pockets, rivets, jewelry, or chain clasps — they can cause mechanical damage to the upholstery.
	Indoor climate Please ensure that the bedroom is well ventilated. The humidity should be between 45% and 55%, and the temperature between 14 °C and 23 °C. Prolonged deviations from these recommended values may lead to the formation of mildew stains and mold, as well as damage to the material.
	Sun and Light Direct sunlight and bright halogen light at close range accelerate the fading of leather and textiles.
	Heat Protect your bed from heat sources and ensure that your furniture is at least 40 cm away from any heat source. Hot water bottles must always be covered with a protective fabric cover.
	Pets Pets' claws can damage the fabric cover of your bed.
	Pilling – Fuzz Balls Pilling can occur on many decorative fabrics. It is usually caused by clothing. This “external pilling” is a typical characteristic of the product and not a material defect. You can remove the pills with a special lint shaver; be sure to follow the manufacturer’s instructions.
	Static Electricity If the humidity drops, electrostatic charges can build up, especially in combination with synthetic carpets, textiles, and upholstery materials.
	Odor Leather, fabrics, and solid wood have a certain natural odor. This odor can last for several weeks or months. Thoroughly ventilating the room and wiping surfaces with a damp cloth can help reduce the odor.
	Dimensions Minor dimensional variations are typical for upholstered products and cannot be avoided. According to RAL-GZ-430 for beds from the DGM, a tolerance of ±1% is permitted.
	Color Changes Color changes are normal for mattress and topper foams and do not constitute grounds for a complaint.

2.4 SAFETY NOTICE FOR USING A BED WITH STORAGE SPACE

Symbol	Signal word	Meaning
	Warning	To prevent injury or damage, the equipment must only be operated when there are no people or animals under or between moving parts.
 	Caution	Please ensure that no limbs or objects are in the immediate vicinity of the levers and cables. (Risk of pinching, risk of being drawn in).
	Warning	The maximum surface load must not exceed a total weight of 20 kg.
	Warning / Danger	The storage function may be used by children aged eight (8) years and older, as well as by persons with reduced physical, sensory, or mental capabilities or a lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the device and understand the resulting hazards. Children must not play with the appliance.
	Important	The entire system must be protected from moisture and must not be exposed to direct sunlight for extended periods.
	Warning / Danger	The system may only be opened or repaired by authorized qualified personnel! Unauthorized repairs or modifications will void the manufacturer's liability for any resulting damage! Failure to follow these instructions may result in personal injury.
	Warning	The system must only be used with the original components intended and supplied for this purpose. This applies to the mechanical components.

2.5 SAFETY NOTICE FOR THE USE OF A BED WITH ELECTRIC MOTOR FUNCTION

Symbol	Signal word	Meaning
	Warning	 Overloading the head and foot ends should be avoided (see illustration) to prevent damage to the drive system's gears. Do not damage the system. The drive mechanism is not designed for continuous operation. The system must not be operated for more than 2 minutes. After 2 minutes of continuous operation, a minimum break of 10 minutes must be observed. The maximum load, distributed across the lying surface, is 250 kg for a box up to 100 cm wide and 300 kg for boxes 120 and 140 cm wide.
	Warning / Danger	Before connecting the controller to the power supply, please compare the mains voltage with the input voltage specified on the controller's nameplate. The nameplate is located on the bottom of the controller. The mains voltage and the input voltage must be identical. If this is not the case, the controller must not be connected to the power supply. In this case, please contact the supplier.
	Warning / Danger	Before commissioning, check that the electric motor components are in good working order. If the power adapter shows visible damage or the power cord is damaged, the unit must not be put into operation. The unit must then be inspected by a qualified electrician. Please contact your authorized dealer for this!
	Warning / Danger	The power cord must be inspected once a year for visible damage.
	Warning	To prevent injury or damage, the equipment must only be operated when no people or animals are located under or between the drive units or frames.
 	Warning	Please ensure that no limbs or objects are in the immediate vicinity of the levers and cables. (Risk of pinching, risk of being drawn in).
	Warning / Danger	Please note that the optional wireless remote control may only be used when in direct line of sight of the bed (e.g., not from an adjacent room).

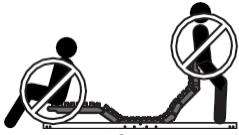
Symbol	Signal word	Meaning
	Warning / Danger	The bed with electric motor function can be used by children eight (8) years of age and older and by persons with limited physical, sensory, or mental or a lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the device and understand the resulting hazards. Children must not play with the device.
 	Warning	Individuals with heart failure or a pacemaker should obtain explicit approval for use from their own specialist physician. This product contains magnets (e.g., for attaching the handheld controller). These may interfere with the proper functioning of pacemakers.
	Warning	The entire system must be protected from moisture and must not be exposed to direct sunlight for extended periods.
	Warning / Danger	Please ensure that the power plug is always easily accessible so that it can be quickly unplugged in case of danger. The power cord must also be kept clear. Please ensure that no objects are placed on the cord or that the cord becomes pinched.
	Warning / Danger	The system may only be opened or repaired by authorized technical personnel! Unauthorized repairs or modifications void the manufacturer's liability for any resulting damage! Failure to comply with these instructions may result in personal injury.
	Warning / Danger	The system may only be used with the original components intended and supplied for this purpose. This applies to mechanical components as well as to control units and power supplies.
	Important	Due to manufacturing tolerances, delays may occur during synchronized operation between the individual adjustable elements. This does not constitute grounds for a complaint. If any discrepancies occur, hold down the up button until both beds have moved to the highest position. The beds will then be synchronized again.

2.6 SAFETY INSTRUCTIONS FOR USING THE REMOTE CONTROL

Symbol	Signal Word	Meaning
	Warning / Danger	Do not place the remote control under the blanket or pillow, as this could result in unintentional activation of the adjustment function.
	Warning / Danger	If the system is not used for an extended period (e.g., vacation), it is recommended that you remove the batteries from the handheld switch/control unit and store them appropriately.
	Warning / Danger	To ensure long-term and safe operation, it is recommended that you replace the battery after approximately 1 year
	Warning / Danger	 Batteries must be removed from the device before it is disposed of. The device must be disconnected from the power supply before the battery is removed. Batteries must be appropriate public collection points or disposal systems.



2.7 SAFETY INSTRUCTIONS FOR USING A SLATTED BED FRAME

Symbol	Signal word	Meaning
	Warning	 Overloading the head and foot ends should be avoided (see illustration) to prevent damage to the gears of motorized slatted frames are not damaged. The drive mechanism is not designed for continuous operation. The system must not be operated for longer than 2 minutes. After 2 minutes of continuous operation, a minimum break of 10 minutes must be observed. The maximum load, distributed across the lying surface, is 150 kg for a slatted frame up to 100 cm and 150 kg for slatted frames 120 and 140 cm wide.
	Important	The slatted frame is intended solely for residential use as a base for mattresses. Any other use is prohibited and may result in accidents or damage to the unit. Other uses may result in the immediate voiding of all warranty and guarantee claims.
	Warning / Danger	The drive motors of the slatted frames in your upholstered bed must not be exposed to heat buildup . Do not store any objects under the bed.
	Warning / Danger	The system must only be used with the original components intended and supplied for this purpose. This applies to the mechanical components, the control system, and the power supplies.
	Warning	To prevent injury or damage, the equipment must only be operated when no people or animals are located under or between the drive units or frames.
 	Warning	Please ensure that no limbs or objects are in the immediate vicinity of the levers and cables. (Risk of crushing, risk of entanglement)
	Warning / Danger	A motorized slatted bed base may be used by children aged eight (8) and older, as well as by persons with reduced physical, sensory, or mental capabilities or a lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the device and understand the resulting hazards. Children must not play with the device.

2.8 SAFETY NOTICE FOR USING A NIGHTSTAND AND BED RAIL

Symbol	Signal word	Meaning
	Important	This piece of furniture is designed for use only in dry indoor environments. Protect the USB ports from moisture and liquids
	Warning / Danger	Please ensure that the power plug is always easily accessible so that it can be quickly unplugged in case of danger. The power cord must also be kept clear. Please make sure that no objects are placed on the cord or that the cord becomes pinched.
	Warning / Danger	Before connecting the controller to the power supply, please compare the voltage of the power supply with the input voltage specified on the controller's nameplate. The nameplate is located on the bottom of the controller.
	Warning / Danger	The system may only be opened or repaired by authorized qualified personnel! Unauthorized repairs or modifications void the manufacturer's liability for any resulting damage! Failure to follow these instructions may result in personal injury.
	Danger	Never cover the USB ports or the connected charger with pillows, blankets, or clothing to prevent heat buildup. Observe the maximum current rating (e.g., 2.1A or 3.0A). Do not connect devices that require more power than the port can supply.
	Caution	Please ensure that no limbs or objects are in the immediate vicinity of the levers and cables. (Risk of pinching, risk of entanglement)
	Warning / Danger	Before putting the device into operation, check that the electrical components of your USB ports are in good working order. If the power adapter shows visible damage or the power cord is damaged, do not put the device into operation. The device must then be inspected by a qualified electrician. Please contact your authorized dealer for this!
	Warning / Danger	The power cord must be inspected once a year for visible damage

3. SETTING UP THE BOX SPRING BED

Delivery, assembly, and installation of the box spring bed must be performed exclusively by qualified personnel. **At least two people should handle the transport and assembly.** Qualified personnel may only hand over the system once it is fully assembled and ready for use, and must explain the safety instructions to the user upon handover.

Please note that there is a risk of pinching and shearing when connecting the headboard to the mattress.

Please also note that the upholstered parts of the bed may show slight creasing due to storage and transport. You can remove these by smoothing out the fabric.

When disassembling the bed, be aware that the moving parts of the motor unit may cause pinching or entrapment. Secure these parts adequately during transport to prevent injuries and damage to the product.

3.1 ASSEMBLY/SETUP



Remove the packaging and all transport securing materials (cardboard boxes, plastic wrap). Do not use sharp objects to open the packaging, and peel off the adhesive tape on the plastic wrap by hand. Carefully remove any attached labels to avoid damage.

Caution: Plastic packaging can be dangerous. There is a risk of suffocation; keep the packaging and other debris, such as staples, out of the reach of children! Follow the separate assembly instructions for proper assembly. A bed that has not been properly assembled is excluded from the warranty.

3.2 REQUIREMENTS FOR THE INSTALLATION SITE

There must be sufficient space for the bed's entire adjustment range.

A properly installed 230-volt electrical outlet must be available (if possible) near the head of the bed.

3.3 ASSEMBLY AND USE

When setting up the box spring bed, please check for any unevenness in the floor and level it out so that the bed stands securely. If support legs are specified for a particular model, it is essential to ensure that the support legs are correctly adjusted and that the bed is not under tension. Protect your floor by attaching the included felt glides to the legs of the bed. The bed must be positioned so that it is not too close to heat or light sources.

Let the mattresses of your box spring bed air out during the day; that is, pull back the bedspread and refrain from making the bed or covering it with a bedspread for a few hours to allow your mattress to release the moisture it absorbed during the night (on average 0.5 liters) back into the room air.

Rotate* and flip your mattress every time you change the bedding (at most after 4–6 weeks),** both from head to toe and from bottom to top. Due to their construction, some mattress models must not be flipped to the other side or will lose their desired comfort; please only rotate these mattresses.

By following the instructions above, you'll help ensure optimal recovery of the materials, prevent the formation of permanent indentations, and extend the overall lifespan of your mattress.

This also helps prevent the formation of mold or mildew stains, which can occur due to heat and moisture buildup caused by insufficient ventilation.

For mattresses measuring 200 × 200 cm, always place the mattress on the bed so that the zipper is positioned at the foot or head end. This is the only way the zones of the mattress cores can properly adapt to your body.

*Rotate = 180° clockwise

**Flip = Turn from the top side to the bottom side

Please note that toppers consisting of multiple layers can only be rotated, not flipped.

If you place the bed in the middle of the room, do not place heavy objects on the headboard, as this could cause it to become unstable or damaged due to leverage. When placing the bed against a wall, ensure there is sufficient space between the wall and the headboard to prevent moisture buildup. It is recommended to attach appropriate spacers to the wall.

Bed legs can cause indentations or scratches on soft floors. The legs of your new bed are equipped with plastic or felt glides. If your furniture is placed on a delicate floor, please always make sure that felt glides are attached to the legs.

Please make sure never to pull or push the assembled bed. To prevent damage to the legs and/or side panels, the bed must always be carefully lifted and carried. If the bed consists of multiple components, you should lift them individually and then assemble them at their new location.

3.4 NOISES FROM FUNCTIONAL FURNITURE

Due to the mechanical design, audible noises may occur with any type of functional furniture. It is also possible that noise may be generated when leather or faux leather upholstery is combined with a motorized mechanism. These noises are typical of the product and do not constitute grounds for a complaint.

3.4.1 MATERIAL ADAPTATION THROUGH USE

Mattresses and toppers are made of flexible, elastic materials. Over time, mattresses and toppers adapt to the body and may settle slightly. A settlement of up to 15% of the mattress or topper's height is normal.



3.4.2 NOISES

POSSIBLE CAUSES

Adjustable legs not set properly

Uneven floor

Felt pad missing

Smooth floor (e.g., laminate)

Freedom of movement for the headboard

SOLUTION

Assemble the bed according to the assembly instructions. Check the adjustable feet.

The bed must not rest on one side against the edge of a carpet or similar surface. Compensate for any differences by placing shims underneath.

Reattach the felt pads under the legs

Place felt pads under the legs, for example

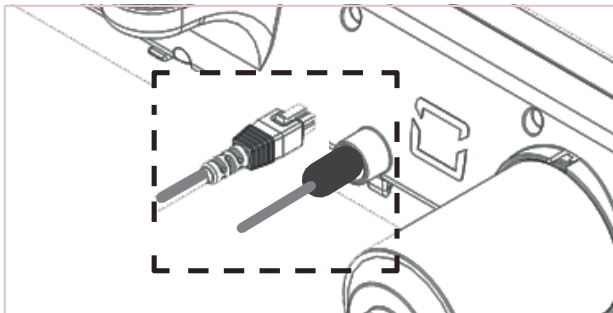
Place the bed against a wall

4. MOTORIZED ADJUSTABLE BOX – PREPARING FOR OPERATION

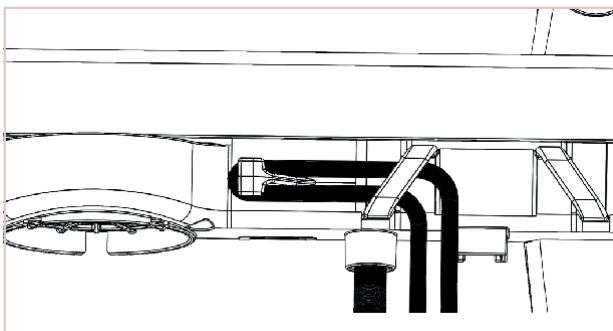
Check that the control unit and power supply are properly connected to the motor. When routing the drive system's connection cable, avoid pinching, kinking, or overstretching it.

4.1 TO COMMISSION THE MOTOR SYSTEM USING A CABLE-OPERATED HAND SWITCH, FOLLOW THESE STEPS:

- Connect the cable-operated switch to the motor. Ensure that the plug latch is properly aligned with the socket. It will click into place.
Caution: The plug can only be removed by pressing the plug latch while simultaneously pulling the plug out of the receptacle on the motor.
- Thread the cable strain relief onto the motor. Feed the power cable through the strain relief. Take special care here to avoid crushing the cable.
- Connect the power supply to the motor; thread the cable strain relief onto the motor



Left: 6P connector for handheld control
Right: Power supply connector



Insert the strain relief

Plug the power cord correctly and securely into an outlet suitable for the drive (please refer to Section 12 for technical specifications of the drive system). The power outlet and the power supply unit must be easily accessible so that the bed can be disconnected from the power supply in the event of a malfunction or similar situations.

4.1.1 REMOVING THE TRANSPORT CLAMPS

The drive system is shipped with a red clamp. This red clamp ensures that the adjustment levers (foot and head) remain in position during transport and assembly and do not swing out. Remove the red clamps before commissioning by pulling them off.



If you have forgotten to remove the clamp, it will automatically spring off during the first startup (when adjusting the backrest or footrest) will automatically pop off.

No damage will occur to the drive mechanism. The clamp can be discarded.

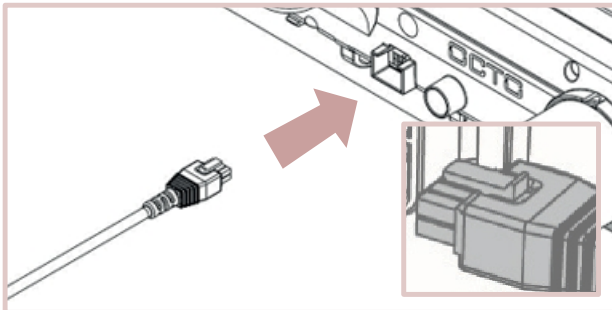
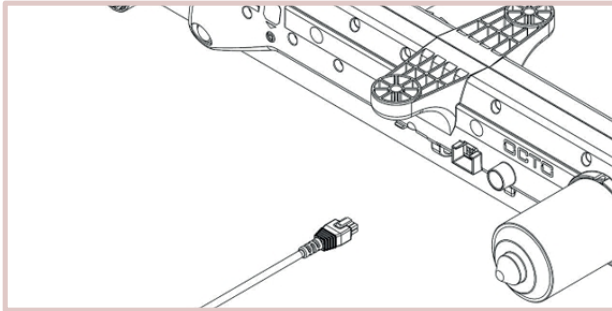
4.2 GENERAL SAFETY INSTRUCTIONS FOR USING A BED (BOX SPRING BED AND UPHOLSTERED BED)

Especially with electric box-spring beds, malfunctions or unpleasant noises may occur.

5. SETUP AND USING THE REMOTE CONTROL AND FUNCTION

5.1 CONNECTING THE REMOTE CONTROL TO THE MOTOR

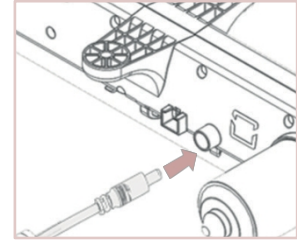
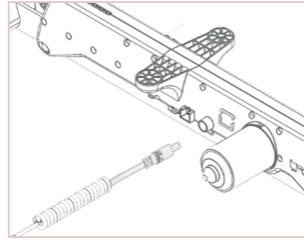
Connect the plug of the wired hand switch or the wireless receiver to the socket on the motor. Ensure that the plug tab is properly aligned with the socket. It will click into place.



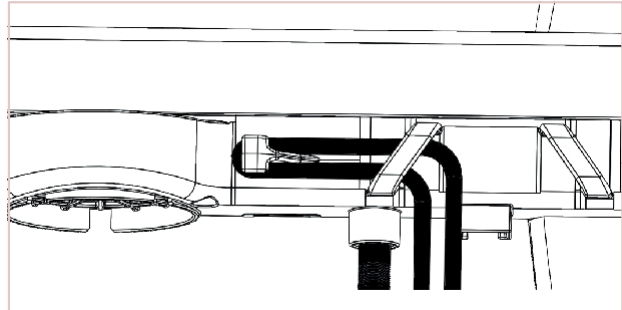
Caution: The plug can only be removed by pressing the plug tab while simultaneously pulling the plug out of the socket on the motor.

5.2 CONNECTING THE POWER SUPPLY TO THE MOTOR

Connect the round plug on the power supply to the round socket on the motor.



Then route the power cable through the strain relief. Avoid pinching the cable and make sure that no cable gets pinched or damaged when adjusting the bed later. The design of the strain relief depends on the motor system.



Connect the power supply to the power source (outlet). Make sure that the power supply is not damaged by other objects when maneuvering the bed. If using power strips, ensure that they are rated for this application.

5.3 OPERATING THE REMOTE CONTROL

Both the head section and the foot section can be adjusted continuously using the wired handheld transmitter or the optional wireless handheld transmitter.

1. Raise the backrest		Raise the backrest	1.
2. Lower the backrest		Lower the backrest	2.
3. Raise the foot section		Raise the foot section	3.
4. Lower the foot section		Lower the foot section	4.
5. Raise the backrest and footrest		Raise the backrest and footrest	5.
6. Lower the backrest and footrest		Lower Backrest and footrest	6.
		Bottom right and left simultaneously, 6.1 Underbody lighting	
Wired handheld transmitter		Wireless handheld transmitter	

If you have chosen a wireless handheld transmitter, you can control both the motor function and the night light function via an app. You can download the app by scanning the QR code below:



Please download and install the app on your mobile device via the provider's platform. You can find the app in your app store under the following name:

OCTO SMART CONTROL

Scanning the QR code above will automatically take you to the app.

Launch the **OCTO SMART app**.

5.4 USING THE SMART CONTROL APP

Now go to your bed. Make sure the motors are connected and that they are already working properly with the included remote control.

Launch the **OCTO SMART APP**. Follow the on-screen instructions. The app will search for a wireless receiver that can be connected to it.

If necessary, start the device scan by tapping the **“Scan” button** in the upper right corner so that your receiver is displayed.

If **the device does not appear in the list**, you must **activate learning mode**—as shown in the next step. Tap **“More Information”** and follow the instructions in the next section, **“Connecting the SMART APP to the Receiver and Entering the PIN/Code.”**

Select the receiver type from the list and follow the instructions to activate learning mode.

For details, see this link:

<https://octo-customer.com/showdevice/de/>

Activate learning mode: Beep / max. 60 sec.

To connect, tap the desired receiver.

During initial setup, and if you are using two beds (sofas, mattresses), both receivers will be displayed with the same name.

For security reasons, only one user can be connected to the app and the receiver at the same time.

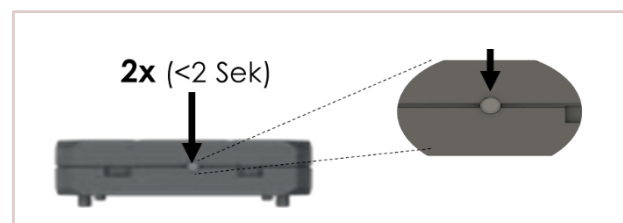
Note: If additional receivers happen to be detected, please use the signal strength as a guide. If you are standing very close to the bed, these devices will have the strongest signal.

To set a PIN, follow the instructions in the app. Even if you've forgotten your PIN, follow the instructions in the app.

After setting up the app, check the individual adjustment options of the box spring bed again.

Both the headboard and the footboard can be adjusted continuously using the wired remote control or the optional wireless remote control.

Note that the wireless remote control has a button combination to turn on the under-bed light. To turn it on, press the two lower buttons simultaneously. To turn off the under-bed light, press them again.



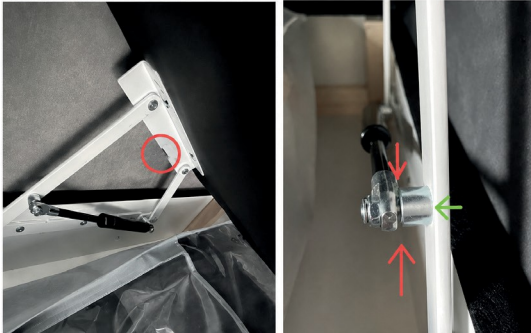
Activate Learning Mode

6. TROUBLESHOOTING

In the event of a malfunction, please contact your authorized dealer with a detailed description of the problem, including photos if necessary.



6.1 TROUBLESHOOTING NOISE ISSUES

Issue	Possible Cause	Solution
Noises from the box or mattress in rigid boxes	The dovetail guides on the headboard or box have come loose during transport	Tighten the screws on the hardware
Noises from the box spring or mattress in rigid box springs	The box mounting hardware is installed with insufficient vertical clearance. The center of the box side is hanging in the air	Loosen the fittings slightly, remove them if necessary, and replace them with alligator clips
Noises from the box or mattress with rigid boxes	The feet are not tightened and therefore have play	Tighten the legs
Noises from the box spring or mattress in beds with storage compartments	Noises caused by friction of the hardware	The gas spring must have a clearance of 1–1.5 mm (the thickness of a washer). This is sufficient to prevent contact and eliminate the noise permanently. To achieve this, a washer should be installed at the factory at the location marked in red or, alternatively, at the location marked in green. The gas spring must be mounted with a small clearance from the outer edge. Tools required: Ratchet with SW10 socket or 10 mm open-end wrench, 1–1.5 mm thick washer 

6.2 TROUBLESHOOTING FOR BEDS WITH ELECTRIC MOTOR ADJUSTMENT

5-MINUTE CHECK

Is the device connected to the power supply?

Are all cables plugged in correctly?

Are the batteries dead or inserted correctly?

Is there any visible damage to the cable or connector?

SOURCE OF THE PROBLEM

Outlet / Junction box

Power cord to the motor, hand switch cable, and wireless receiver on the motor

Check the batteries in the remote control/wireless hand switch (AA alkaline battery, type R6 AAA / UM3)

If so, turn off the power immediately

If the bed system is not functioning properly after the 5-minute check, proceed to the next step.

To troubleshoot, press the movement function button on the remote control / handheld switch.

HEAD / BACK AREA

1 Can you hear the motor?	✓	✗
2 Does it have a drive function?	✓	✗

FEET / THIGHS ZONE

3 Can you hear the engine noise?	✓	✗
4 Is there a drive function?	✓	✗

1	2	3	4	
✓	✗	✓	✓	Contact customer service.
✓	✗	✓	✗	Contact customer service.
✓	✓	✓	✗	Contact customer service.
✗	✗	✓	✓	The remote control is probably malfunctioning. If you have two bed systems, swap out one hand control/transmitter to test it.
✗	✗	✗	✗	The handheld switch/transmitter or power supply is malfunctioning. If you have two bed systems, swap out one handheld switch/transmitter or power supply to test it.
✗	✗	✗	✗	The handheld remote control or power supply is malfunctioning. Check or replace the batteries in the wireless remote control and in the receiver (if applicable). If you have two bed systems, replace one handheld remote control or power supply to test it. If these steps do not resolve the issue, please contact customer service.

In the event of a malfunction, please contact your authorized dealer with a detailed description of the problem, including photos if necessary.

6.3 EMERGENCY LOWERING – NAS (IN THE EVENT OF A POWER OUTAGE OR A MECHANICAL FAILURE OF THE MOTOR)

In the event of a power outage or mechanical failure, the adjustable head and foot sections can be lowered manually. The so-called mechanical emergency lowering (NAS) is a feature designed for all conceivable situations and provides a way to decouple the drive system and return the adjustable sections to their default positions. This function operates independently of other power sources and can also be used in the event of a mechanical malfunction caused by overload.

When performing the NAS, please note the following:

Symbol	Signal Word	Meaning
	Warning / Danger	No one is allowed to be in the bed during the emergency mechanical lowering.
	Warning / Danger	If possible, have two people perform the emergency lowering to avoid hazards.
 	Caution	During the emergency lowering, secure the raised head and foot sections to prevent them from suddenly lowering or falling.
	Warning	For safety, unplug the power cord from the outlet.
	Info / Tip	Before performing an emergency lowering, remove the mattress to make it easier to lift and hold the adjustable sections.

Procedure for mechanical emergency lowering:

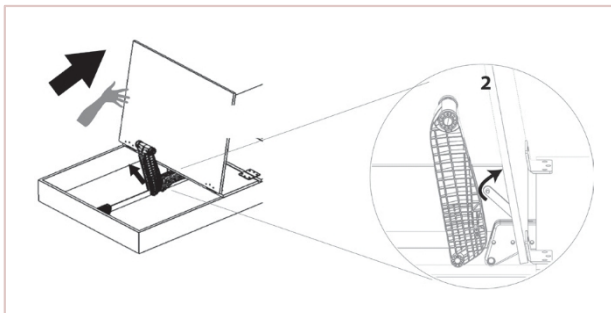
1|

To activate the emergency lowering function, ensure that the areas of the adjustment mechanism are easily accessible, relieve any pressure on them, and secure the extended sections to prevent sudden collapse after activating the emergency lowering function (with the help of a second person if necessary). In the back area, press the back sections toward the seat and foot areas. In the foot area, lift and press the foot section toward the seat and back sections. (See images “1A Back Section” and “1B. Foot Area”)

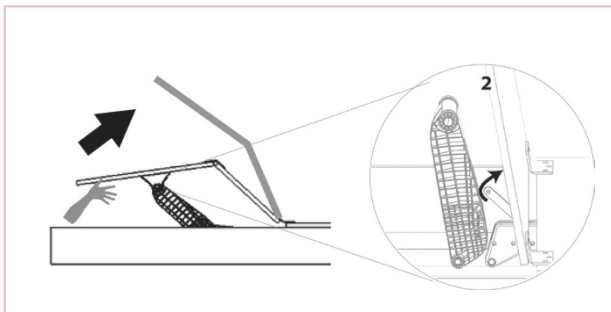
2|

Hold the sections down and release the levers so that they can swing freely. Slide the metal pull lever upward out of the power lever’s guide (see Figures 1A and 1B — point 2 in each).

In the foot section, simultaneously push the crossbar out of the guide.

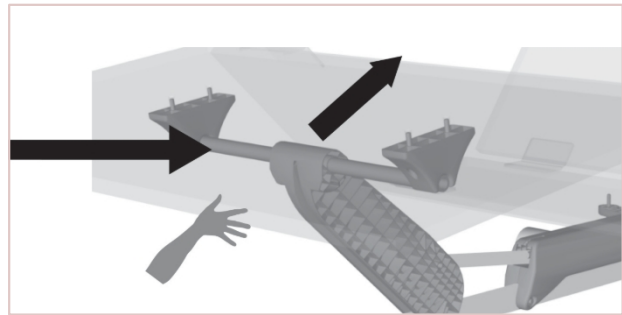


1A Back Area



1B Foot Section

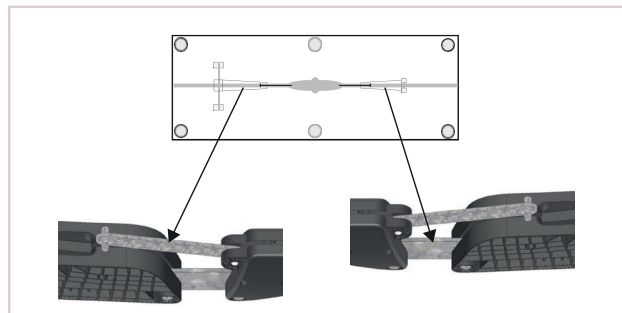
You can now carefully lower the zone back to its home position.



3|

Please note that you can no longer adjust the bed at this point, as the motor’s metal pull levers are disconnected from the power levers.

If the bed system is to be put back into operation after a power outage, proceed as described in steps 1) and 2), but in reverse, and reattach the metal pull levers.



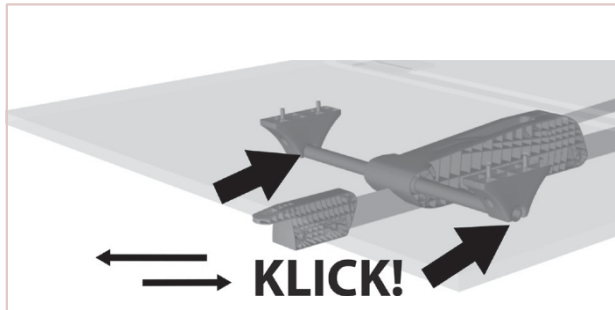
Metal pull lever disconnected (not functioning)

4|

If you release the foot section from the crossbar while it is in the raised position (feet up) — for example, to perform cleaning tasks — the foot section will spring forward. You can automatically lock it back into the raised position by lowering the foot section again.

Procedure for restarting the system:

If the bed system is to be put back into operation after a power outage, proceed as described under **1|** and **2|**, but in reverse, and reattach the metal pull levers.



7. SEVERE THUNDERSTORMS AND WATER DAMAGE

During severe thunderstorms or water damage, we recommend — as with all electrical appliances — that you unplug the unit from the outlet.

8. MAINTENANCE AND CLEAN

Before beginning cleaning, unplug the motor box from the outlet! All mechanical parts can be cleaned with a damp cloth. Be careful not to damage the drive's connection cable while cleaning. Do not use a hair dryer or similar devices to dry the cleaned parts. Prevent liquids of any kind (including bodily fluids) from entering the drive. Do not use solvents such as gasoline, nitro thinner, acetone, turpentine, alcohol, or similar substances.

9. MAINTENANCE

Regularly inspect the electrical supply cables and the motor housing for damage. Under no circumstances should the device be operated if it is damaged. Do not disassemble electrical devices yourself, as this may result in accidents due to electric shock or fire hazards. If the power cord and/or the housing of the

are damaged, they must be replaced by the manufacturer, its customer service department, or a similarly qualified person to avoid hazards. Replace the batteries every 12 months as a general rule.

10. NOTES ON WOODEN COMPONENTS

Wood is a natural product. The growth, color, structure, and grain are unique to each tree. Variations are inherent to the wood and do not constitute grounds for a complaint. Minimal expansion, shrinkage, or warping is also possible in the finished product. Wood is a living material.

All of these effects are inherent properties of wood that cannot be controlled and therefore do not constitute grounds for a complaint.

11. NOTES ON FABRICS

11.1 CARE AND CLEANING OF FABRIC

Like all textiles used in daily life, furniture upholstery fabrics also require regular care. Proper care and cleaning preserve the utility value of your new bed.

Symbol	Signal Word	Meaning
	Info / Tip	Please always note the following before caring for or cleaning the upholstery fabric

Please test the fabric's colorfastness on a hidden area. Only water-soluble and oil-free cleaning agents (or neutral soap, pH-neutral, alkali-free, and fragrance-free) may be used to clean your furniture.

Do not rub stains into the fabric. You can, of course, treat heavy soiling with a water-soluble or foam-based upholstery or carpet cleaner. For extreme stains, please follow our cleaning instructions exclusively.

Do not use a steam cleaner!

In general, treat the entire surface of the furniture (from seam to seam) and work from the outside in. Do not place any weight on the furniture while it is still damp, as this can cause the cover to stretch. We strongly recommend allowing the bed to dry for at least two days before using it again.

The following applies to all cover fabrics:

- Avoid direct exposure to light and sunlight!
- Color transfer from non-colorfast clothing (e.g., jeans) onto the furniture, as well as normal wear and tear, generally do not constitute grounds for a complaint.
- Maintaining healthy indoor hygiene through adequate air circulation helps prevent static electricity buildup.
- Please do not use petroleum-based cleaners or solvents under any circumstances.

Please note:

- Damage resulting from inadequate or improper care is excluded from the statutory warranty and does not constitute grounds for a complaint.
- **Routine cleaning (approx. every 2 weeks) for flat-weave fabrics and microfiber.**

Vacuum your bed regularly with a suitable upholstery attachment on a low setting. With flat-weave fabrics and microfiber, some pilling (the formation of small balls) which is caused by the fabric's own fibers as well as by foreign fibers (from clothing). These can be removed with a lint brush or lint shaver. For extensive signs of wear, please dampen the area with a clean cloth, treat it gently with mild detergent, rinse thoroughly with clean water several times, and brush it out after it has dried.

Routine cleaning (approx. every 2 weeks) for polyester velour

For regular vacuuming, please use an upholstery nozzle with soft bristles or a soft brush (clothing brush). For large areas showing signs of wear, lather with a little lukewarm water and neutral soap, then remove the dirt using gentle circular motions. After drying, fluff up the fibers with a cloth or a soft brush. Please note: "Wear sheen / seat sheen" are characteristic properties of velour fabrics.

These are typical of the product and do not constitute grounds for a complaint.

Thorough Cleaning

You should wipe down your box spring bed 1 to 2 times a year with a damp (not wet!) cloth, using lukewarm, distilled water with a little neutral soap that does not contain bleach. Please make sure it dries quickly (however, never iron or blow-dry pile fabrics). Please note: Routine cleaning must be performed before thorough cleaning.

Stain Removal

General pre-treatment for all stains: Dirt and stains must be removed from your box spring bed immediately; do not let them dry. You must remove any residue and blot up liquids. Be careful with acidic stains, such as fruit juices, household cleaners, and sweat stains—clean these immediately with plenty of distilled water. You can also remove stubborn stains by following our stain-removal instructions on the next page.



11.2 CARE INSTRUCTIONS FOR FABRICS

C	Beer	E	Candle wax	B	Soot
A	Blood	F	Playdough	B	Cream
G	Blood (old)	D	Coal	B	Salad dressing
D	Shoe polish	D	Copy pencil	B	Chocolate
D	Butter	A	Poop	B	Shoe polish
C	Coke	B	Ballpoint pen	B	Mustard
A	Egg	D	Varnish	B	Sauces
B	Vomit	C	Lemonade	B	Food
D	Color	B	Lipstick	C	Liquor
D	Fat	B	Mayonnaise	B	Soups
D	Felt-tip pen	B	Milk	C	Tea
C	Fruit juice	B / D	Furniture polish	D	Tar
C	Beverages	D	Nail polish	B	Ink
D	Resin	C	Fruit	A	Urine
C	Coffee	D	Oil	B / C	Wine
B	Coffee with milk	B	Perfume		
F	Chewing gum	G	Rust		

A

Please follow up with ice-cold water, possibly mixed with a solution of shampoo and water. Do not use hot water, as it causes protein to coagulate.

B

Please treat with a lukewarm solution of shampoo and distilled water. If the stain cannot be removed this way, treat it with laundry solvent or stain remover after it has dried.

C

Please do not let it dry out; treat it immediately with a lukewarm solution of shampoo and water.

D

Please treat with benzine or a commercially available stain remover.

E

Do not use an iron here! Crumble the wax as much as possible and carefully scrape it off (with velour and flocked upholstery fabrics, there is a risk of surface damage). Treat with benzine several times if necessary.

F

Here, you must use a commercially available freezing spray according to the instructions. With velour and flocked upholstery fabrics, there is a risk of surface damage due to pile loss. Please do not pull at it!

G

Please dampen a white cloth with a citric acid solution (one level tablespoon per 100 ml of cold water). Blot the stain from the edge toward the center

11.3 CARE INSTRUCTIONS FOR MATTRESSES AND TOPPERS

Protect your mattress or topper from UV light, as direct sunlight can damage the foam cores.

Air out your bedroom daily, and let the mattresses and/or mattress toppers—without the bed frame—or bedspreads air out for a longer period of time. This allows the moisture absorbed—about 0.5 liters per night—to be released back into the ambient air. This prevents the potential growth of mold and mildew stains.

For optimal air circulation, keep the space under your bed clear. If humidity is too high combined with a low room temperature, moisture can form on the underside of the mattress or topper—and especially on the slatted frame. This impairs the function and lifespan of your mattress or topper.

Please use the comfort handles on the sides of your mattress only for flipping and rotating it—not for carrying it. Rotate and flip your mattress every few weeks in both the lengthwise and crosswise directions; if it is not reversible, rotate it only in the lengthwise direction. This helps the materials recover and extends the lifespan of your mattress.

To make it easier to transport your mattress or topper, please hold it by the sides.

To remove dust and dust mites, it helps to vacuum your mattress regularly with a clean upholstery attachment.

When washing or cleaning, please follow the care instructions on the sewn-in label. Remove all adhesive labels before washing.

We recommend air-drying your mattress or topper covers rather than using a dryer. Please do not bleach or iron the covers.

For mattresses or toppers that are used regularly, we recommend replacing them after 8–10 years for hygienic and orthopedic reasons.

12. DISPOSAL OF BATTERIES AND ELECTRICAL DEVICES

The motor unit's drive mechanism contains electronic components, cables, metals, plastics, etc. The drive mechanism must be disposed of in accordance with the applicable environmental regulations of the respective country.

Disposal in Germany is governed by the Electrical and Electronic Equipment Act; internationally, it is governed by EU Directive 2002/95/EC or the respective national legislation.

The drive unit must not be disposed of with household waste!

Batteries/rechargeable batteries may only be returned for disposal when fully discharged; for lithium batteries, the terminals must be taped over.

12.1 DISPOSAL OF BATTERIES

Batteries/rechargeable batteries may only be returned for disposal when fully discharged; for lithium batteries, the terminals must be taped over.

In the EU, the disposal of batteries is governed by the Battery Directive 2006/66/EC; in Germany to the Battery Act [BattG] of June 25, 2009, and internationally to the respective national laws.

The batteries/rechargeable batteries can be easily and safely removed from our devices for disposal.

To remove the batteries/rechargeable batteries safely and without damaging them, please observe the following: Make sure the batteries/rechargeable batteries are completely discharged. Carefully remove the batteries. The batteries/rechargeable batteries and the old device must then be disposed of separately. The batteries/rechargeable batteries do not need to be disposed of separately if the old devices are sent for preparation for reuse with the involvement of a public waste management authority.

The symbol of a **crossed-out trash can** on batteries/rechargeable batteries indicates that disposing of them with general waste is prohibited by law.

The registration numbers are:



WEEE Reg. No. DE 28737643

Battery Reg. No. DE 60344451

12.2 DISPOSAL OF ELECTRICAL APPLIANCES

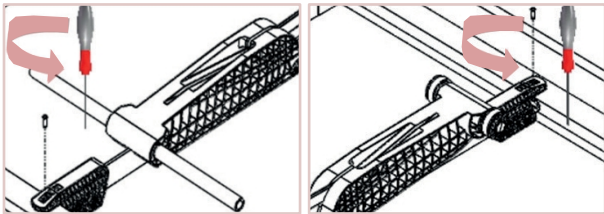
In accordance with the amended Electrical and Electronic Equipment Act (ElektroG), our box-spring beds are classified as electrical appliances of the type “Large appliances that can be used in private households.”

In accordance with the crossed-out trash can symbol depicted on the products, these items must not be disposed of with general waste but must be taken to municipal collection points for disposal in compliance with the law.

12.3 DISASSEMBLY OF THE MOTORIZED ADJUSTMENT MECHANISM

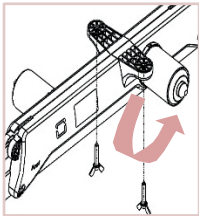
1| Disconnecting the Power Supply and Removing the Mounting Screw

Unplug the power cord from the outlet. Remove the power supply and the control unit (wired or wireless) from the motor. Loosen the mounting screws on the adapters at the head and foot sections.



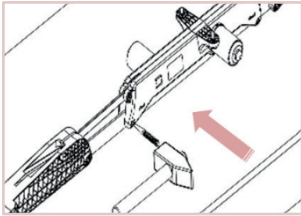
2| Removing the Mounting Screw on the Middle Section

Loosen the mounting screws on the center section and remove the motor system



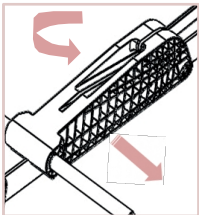
3| Removing the claw disc

Use a hammer and screwdriver to remove the claw discs



4| Removing the retaining screws

Loosen the retaining screw on the base and slide out the metal rod.



13. TECHNICAL SPECIFICATIONS – DRIVE SYSTEM

Power Connection	100–240 V AC [see nameplate on the power supply]
Power Supply Type	SMPS Eco Design EC1275/2008 Standby < 0.30 watts
Motor voltage	24 V AC [see nameplate on the drive]
Motor force	2x 8,000 N OB05 Classic / 2x 12,000 N OB05 Red
Free-wheel function, max. Distributed surface load	200 kg / 300 kg
Duty cycle	From 2 min/10 min*
Protection class	IP20, manufactured in accordance with Protection Class II
Ambient temperature	: +10 °C – +40 °C

Storage location +10 °C – +40 °C, dry

*Operating mode = Intermittent operation AB 2 min/10 min, i.e., run at rated load for 2 minutes, followed by a 10-minute pause.

14. COMPLAINT EVALUATION

To ensure you enjoy your bed for many years to come, please observe the following guidelines:
A complaint is valid if there is a **clear defect in the product**, such as damaged or missing parts, malfunctions, or obvious manufacturing defects.

However, **normal characteristics resulting from the material or use** — such as slight wrinkling, minor color variations, or changes due to use — do not constitute grounds for a complaint.
Please inspect your product carefully after assembly and use.

Proper installation and regular tightening of the screws are essential for proper operation.

Damage caused by improper use, incorrect installation, or unauthorized modifications is excluded from the warranty.

Please check the following points

Is there an actual defect? (e.g., breakage, missing part, malfunction)	✓	x
Was the bed assembled correctly? (all parts assembled, screws tightened)	✓	x
Was the bed used as intended?	✓	x
Aren't these normal characteristics? (e.g., creasing, slight noises, sinking)	✓	x
Part missing upon delivery	✓	x
Significant manufacturing defects (e.g., loose seams, damage to the fabric)	✓	x

If at least one of these points applies, please contact your dealer.

15. WARRANTY AND LIABILITY PROVISIONS

All EuroComfort Group products are carefully inspected prior to shipment for material quality, suitability for use, proper installation, motor function, lightfastness, quality, workmanship, and functionality.

15.1 WARRANTY TERMS

As stated in the enclosed warranty and guarantee certificate for mattresses, we provide a voluntary, degressive manufacturer's warranty totaling 5 years on the usability and durability of the mattress core under normal use.

- Warranty services are completely free of charge for you during the first two years following the date of purchase.
- If you make a claim under the warranty in the third year following the purchase date, the warranty will only cover services valued at 60% of the purchase price, including taxes, as shown on the sales receipt from the authorized retailer. For services exceeding this amount, you will be required to pay the difference. In particular, any packaging and shipping costs incurred will be your responsibility. The warranty covers only the option that is more cost-effective for us (replacement or repair), even if the more expensive warranty option still falls within the 60% value limit. If you explicitly request the more expensive option, you must bear the additional costs.
- In the 4th year of use, the warranty is limited to 40% of the purchase price, and in the 5th year of use, to 20% of the purchase price. Otherwise, the conditions from the 3rd year continue to apply.

To fulfill the warranty, we expressly reserve the right to provide two replacement deliveries or repairs. The aforementioned obligation to pay an additional fee applies only to the first replacement delivery or repair and only if this first warranty service is performed between the 3rd and the 5th year after the date of purchase.

Any statutory or contractual warranty provided by the retailer is independent of this warranty. The warranty period is neither suspended nor interrupted by warranty services performed by us, i.e., the warranty expires in any case 5 years after the date of purchase.

Please note that in the event of improper handling — particularly of mattress covers, zippers, turning handles, etc. — both the statutory warranty and this warranty may be limited. The warranty claim is valid from the date of delivery. The proof of purchase, together with the delivery slip, constitutes the warranty certificate. If you wish to make a warranty claim, please contact your Schlaraffia authorized dealer directly.

Please present proof of warranty (invoice and delivery slip). Euro Comfort, as the owner of the Schlaraffia brand, is responsible for processing warranty claims in cooperation with your authorized dealer.

15.2 WARRANTY PROVISIONS

Warranty for Beds

Warranty Period

In accordance with statutory provisions, the warranty period for our beds is two years from the invoice date.

First Point of Contact

In the event of a warranty claim, the seller is your first point of contact. Please contact us directly to discuss any issues and find solutions.

Action Taken in the Event of a Warranty Claim

In the event of a warranty claim, we will, at our discretion, either repair the item or provide a replacement. We reserve the right to perform up to two repairs or replacements.

Free Warranty for the First Two Years

Our warranty covers the first two years following the invoice date without restrictions and at no charge. Valid warranty claims will be processed free of charge.

Reimbursement of Shipping Costs

We will reimburse any shipping costs incurred in connection with warranty claims to a reasonable extent.

Exclusions from the warranty

The warranty does not apply to repairs attempted by the customer or performed unprofessionally, nor to damage caused by environmental factors such as moisture or heat. In such cases, the buyer is responsible for the costs.

The legal enforceability of the warranty cannot be inferred from the information in the Quality Certificate and must be assessed on a case-by-case basis.

If you have any questions or concerns, please do not hesitate to contact us.

The other components of your Schlaraffia box spring bed are covered by the statutory 2-year warranty under normal use.

The statutory warranty generally does not cover damage for which the buyer is responsible, such as damage caused by natural wear and tear, soiling, moisture, excessive room temperatures, intense exposure to sunlight or artificial light, other temperature or weather-related factors, improper handling and installation—particularly due to unsuitable cleaning attempts—failure to follow the above usage and care instructions, or misuse.

The statutory warranty applies regardless of the manufacturer's voluntary warranty and can only be asserted when Schlaraffia products are used in combination—e.g., mattresses and box springs—or with a model from another manufacturer that is comparable in design and function.

Excluded from the warranty are common defects resulting from improper use, inadequate care, or natural wear and tear, as well as normal wear and tear and incorrect assembly by the buyer or the retailer. Liability for consequential damages is also excluded.

No warranty claims can be asserted for a combination of Schlaraffia products with third-party goods, e.g., mattresses from other manufacturers.

To make a warranty claim, please contact your Schlaraffia retailer directly. Please present proof of warranty (invoice and delivery receipt).

The warranty is valid from the date of delivery.

The proof of purchase, together with the delivery slip, serves as the warranty certificate. Schlaraffia, in cooperation with your authorized dealer, is responsible for handling warranty claims.

We hope that none of these situations arise and wish you many happy moments with your Schlaraffia box spring bed.

Sleep well.

Your team at
Euro Comfort Gruppe GmbH & Co. KG

MANUFACTURER'S SPECIFICATIONS

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